

### Reliance Alliance

www.RelianceGroupUSA.com

Digital Transformation

A Broad Claim!

Over-Used, Over-Promised, and [typically] Under-Delivered

### What must lie at the foundation of your transformation?

You *must* develop your online presence









Improving your online presence and aligning it with your ever-changing customers' behavior is critical for business growth







# Customers are more likely to search than call!



Q Search Google or type a URL







# Everyone now searches online for answers to their questions

- Google 3.5 billion searches every day
- 95% of clicks go to websites that appear on page one of the search results
- 50% of the clicks go to websites that appear in the top 3 search results
- Structured data means 56% of searches no longer even result in a click off the Google platform





# Where do you appear in organic search?

### Probably page 5 or lower

But ... very few users click through to page 5





#### Web traffic

- There are six web traffic sources:
  - Organic
  - Referred
  - Email
  - Social
  - Direct
  - Paid





#### Direct Traffic

- Chances are most of your relevant traffic is "direct"
- In other words the traffic is coming from existing users
- Unfortunately, existing users are also searching for answers and, when they search, they will not see your content
- This means even your existing traffic base is being eroded





## Let's put this problem in perspective!

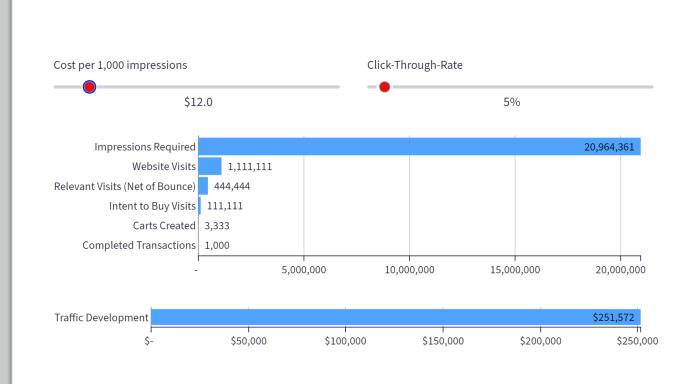
 For example: how much traffic would you need to build a \$100,000 per month online business?

Avg. Transaction Size: \$100

• Transactions: 1,000

 Web Traffic Required: 1.1M visits per month!\*

 Estimated Monthly Recurring Paid Traffic Cost: \$250,000



<sup>\* 21</sup>M Paid Impressions @ \$12/thousand, 5% CTR, 60% bounce rate, 25% intent-to-buy, 3% add to cart, 70% abandoned carts







Will a "paid-traffic" approach work?

No!

## It will fail because the ROI is negative





#### Digital Transformation

You must take control of your transformation – it is not economically viable to pay Google, Facebook, Yelp, Yellow Pages, etc., for your web traffic







### Site Visits Depend On Awareness & Value

No one can visit a site they don't know exists and any that do, will not come back if the experience didn't add value.









### How do we solve this problem?

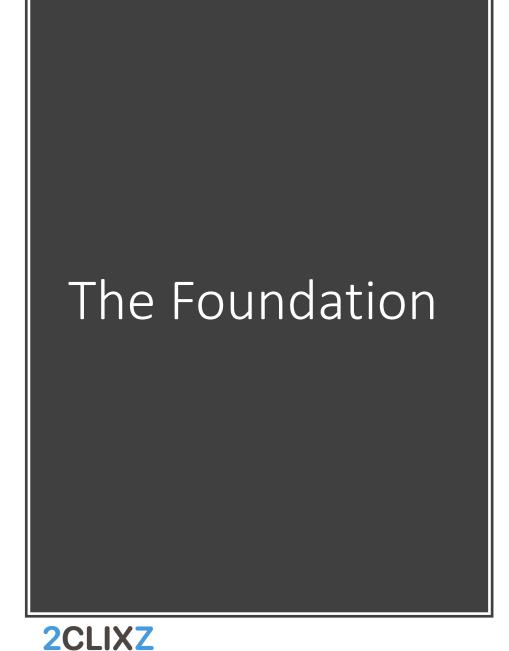
By providing a broad and solid foundation for your digital transformation













Single, strongly branded domain



Single blended product catalog



Valuable educational content



Business development strategy



CRM



Digital network



Mobile ecosystem







### We are not going to solve your traffic problem

- Instead, we are going to focus on helping you solve your transaction problem
- Because more transactions mean more business
- More business will lead to more traffic
- 60%+ of web traffic originates from mobile devices
- And we are going to embed you in the mobile ecosystem
- By focusing on adding value for users who prefer to operate from their mobile devices
- And thereby circumventing the otherwise unsolvable webtraffic issue





#### The Results of a Successful Digital Transformation





**INCREASED SALES** 

**INCREASED PROFITS** 







# What do you need to get started?



A Plan



A Technology Platform



To Join the Mobile Ecosystem







### Thank-you for watching!

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